



Vermont State
University

Student Success

Accomplishments | Team Structure | Resources | FAQ's

May 2024

Accomplishments Spring 2024

- Developed Tactical & Strategy Teams to oversee Retention and Persistence
- Improved Summer Onboarding & Registration Activities for New Students
- Ratified New VTSU SGA Constitution
- Created DEISJ Advisory Committee
- Expanded and Enhanced Intramurals, Club Sports, Campus Activities
- Participated in Tabletop Emergency Planning Exercise
- Continued Complete College Accelerator Project
- Designed Supplemental Instruction Pilot

On the Horizon for Summer and Fall 2024

- Creating Bias Incident Team
- Writing for the TRIO Student Support Services Grant Competition
- Offering DEISJ Professional Development
- Improving Student Success Communications

Student Success

Advising

- Career Development
- Internships
- International Student Services
- Study Away/Abroad



Academic Support

- Tutoring
- Multilingual Student Services
- Educational Opportunity Programs
- Disability Services

Student Life

- Residential Life
- Student Government
- Student Activities
- Health & Wellness
- Public Safety



Athletics

- Varsity
- Intramurals
- Club Sports
- Fitness
- Recreation

Diversity, Equity, Inclusion, and Social Justice

Student Success Team

Kelley Beckwith
Vice President of
Student Success

Jennifer Jones
Assistant Vice
President of
Academic Support &
Educ. Opportunity
Programs

Jamia Danzy
Dean of
Students

Sara Kinerson
Assistant Vice
President of
Advising and Career
Development

Deanna Tyson
Assistant Vice
President of
Athletics

Oyibo Afoaku
Chief Diversity
Officer

Student Success Directory Information by Functional Area
Available at Student Success Resources on the Portal (next slide)

Better Together.



Customize your Portal



Disability Services



Change Password

VSC Canvas Faculty

VTSU Resources

VTSU Resources

Vermont State University materials, recordings, and resources.

RESOURCES

Organization

[Organizational Chart - September 2023](#)
[Vermont State University Governance](#)

Emergency Management Plans

[Castleton Emergency Management Plan](#)
[NVU Emergency Management Plan](#)
[VTC Emergency Management Plan](#)

Resources

[Student Success Resources](#)
[DEISJ Resources](#)
[University Handbook](#)
[Academic Catalog](#)
[VTSU Online Course Rotation](#)

Marketing Request Links

[Marketing and Communications Requests](#)
[Name Tag and Business Card Requests](#)
[Request a Microsite Edit](#)
[News and Social Tips](#)

Branded Resources

[Presentation Template](#)
[E-mail Signature](#)
[Style guide at-a-glance](#)
[Brand at-a-glance](#)
[Full Brand Guide](#)
[Full Writing Style Guide](#)

Lots of resources and many answers here!

Also linked in all Canvas courses.



Health and Wellness



Residential Students



Advising



Academic Support



Graduation



Quick Links



Study Away & Travel...



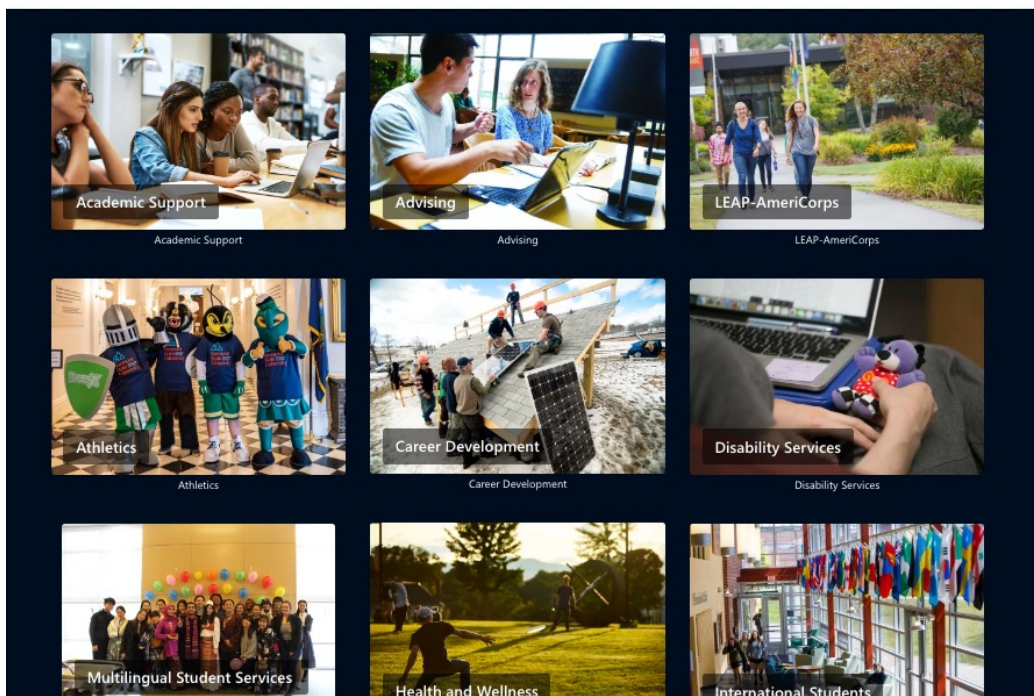
Forms: Faculty and Staff



Student Success Resources for Undergraduates

When you are at [this web page](#), you can scroll down and there is a tile for each functional area:

- [Academic Support](#)
- [Advising](#)
- [AmeriCorps – LEAP](#)
- [Athletics](#)
- [Career Development](#)
- [Disability Services](#)
- [Multilingual Student Services](#)
- [Health & Wellness](#)
- [International Students](#)
- [Student Activities](#)
- [Public Safety](#)
- [Residence Life](#)
- [Student Finances](#)
- [Study Away](#)
- [Title IX](#)
- [TRIO](#)



Student Success FAQ's



Underprepared Students

What resources are available to students who are not yet prepared for college-level academic work?

- Tutoring, disability services, and skills development are available at all locations and in various modalities through Academic Support.
- For more information, refer to Student Success Resources link: [Academic Support](#)

AVP of Academic Support and Educational Opportunity Programs: Jennifer Jones

Financial Challenges

Where can students get help for unexpected financial challenges and crises?

- studentfinances@vermontstate.edu or 802-468-1286 to speak with a Student Financial Specialist
- academicsupport@vermontstate.edu or 802-635-1259 for TRIO Achievement Grant information
- For more information, refer to Student Success Resources link: [Academic Support](#)

AVP of Academic Support & Educational Opportunity Programs: Jennifer Jones

Health & Wellness

What are the options for students to receive mental health support?

- For Mental Health Services, Health Services, and other Resources refer to Student Success Resources link: [Health and Wellness](#)
- Email: wellness@vermontstate.edu

Director of Health & Wellness: Kate McCarthy

Student Success Advisors

Where can I find information about the role of Student Success Advisors?

- For a description of the SSA and faculty advisor roles, refer to Student Success Resources link: [Description of Both Advisor Roles](#).
- Email advising@vermontstate.edu or refer to this link: [Advising Directory](#)

AVP of Advising and Career Development: Sara Kinerson

Probation & Dismissal

How does the academic probation, dismissal, and appeal process work and how do faculty give input to decisions?

- Link to the policy is here: [Academic Standing, Probation & Dismissal](#)
- The new process launched in January. The team acknowledges that improvements are needed.
- The goal is to notify faculty advisors so they may participate in the appeal process. Work in progress includes seeking faculty input for a review of procedures and the tight timeline.
- SSE Connect is a place for faculty to proactively make comments about advisees.

AVP of Advising and Career Development: Sara Kinerson

Student Behavior

Who can assist when a faculty member is concerned about student behavior, such as absenteeism, classroom behavior, safety concerns, sexual harassment, etc.?

It depends on the situation.

- Absenteeism, grades, and concerns about student well being
 - Submit an SSE Connect alert or contact the student's Student Success Advisor
- Interpersonal conflict that does not rise to the Code of Conduct
 - Faculty member addresses independently or with support from the program coordinator or school dean
- Threatening behavior or other behavior that impacts the learning of others and is covered by the Code of Conduct
 - Contact Public Safety and/or Jamia Danzy, Dean of Students
- Discrimination & Harassment on the basis of a protected class
 - Contact Amy Daviarz, Title IX Coordinator, link to additional resources: [Title IX](#)

Bias Incidents

Where is the University Handbook, the Code of Conduct, Title IX Resources, and the Academic Catalog?

- On the Portal at the VTSU Resources tile and at [Student Success Resources](#)

Students and faculty need more support navigating bias incidents at VTSU. What is the plan to improve the process?

- VTSU needs more resources and better tools to assist students, faculty, and staff to navigate these sensitive and challenging situations. To address this, the following work is in progress:
 - Creation of a Bias Incident Team to coordinate DEISJ, Code of Conduct, and Title IX incidents
 - Review of how the University Handbook and related policies are organized and presented to improve accessibility and ease of use.
 - Continuation of workshops and resources offered through CTLI for faculty who want to develop skills such as de-escalation and facilitating difficult discussions ([link here](#)) as well as include preventative measures to support students through learner centric course design.
 - Expanded programming from the DEISJ office to promote inclusion and equity.
 - Improved support and guidance for students who are victims of sexual violence.

Safety

How do I contact Public Safety?

- Emergency: Call 911 Link to report an incident: [Incident Report Form](#)
- Johnson: johnsonsafety@vermontstate.edu or 802-635-1205
- Lyndon: lyndonsafety@vermontstate.edu or 802-626-6452
- Castleton: castletonsafety@vermontstate.edu or 802-468-1215
- Randolph: randolphsafety@vermontstate.edu or 802-728-1292
- Williston: willistonsafety@vermontstate.edu or 802-728-1292
- Learning Sites, Online, and general information: publicsafety@vermontstate.edu or 802-635-1205
- For more information, refer to the Student Success Resources link: [Public Safety](#)

Where is the VTSU Emergency Management Plan?

- On the Portal at the VTSU Resources tile

Director of Public Safety, Mike Palagonia

Tactical Team

What is the Tactical team, who is on it, and how does it work?

- The Tactical Team supports success and removes barriers for all students at all locations and all modalities, and aligns priorities, implements programs, conducts assessments, and addresses persistence challenges through focused collaboration. For a detailed description and list of members, link to: [Tactical team charter](#)
- Accomplishments include an improved new student onboarding process, a Supplemental Instruction Pilot for Fall 2024, and resolving problems in systems and processes as they arose during the spring semester.
- To submit a retention alert, link to the [Retention Alert Form](#).

Co-chair, AVP of Academic Support & Educational Opportunity Programs: Jennifer Jones

Co-chair, Dean of Students: Jamia Danzy